

## ITIL PUBLIC SCHEDULE 2008

| Course Title   | Date(s)                                     | Venue                | Duration | Cost    |
|--|---|----------------------|----------|---------|
| <b>Service Management Foundation Courses Version 2 &amp; 3</b> |   |                      |          |         |
| Foundation Version 3   | 16 <sup>th</sup> -18 <sup>th</sup> June     | London               | 3 Days   | £804.95 |
| Foundation Version 3   | 30 <sup>th</sup> June-2 <sup>nd</sup> July  | Altrincham, Cheshire | 3 Days   | £779.95 |
| Foundation Version 3   | 26 <sup>th</sup> -28 <sup>th</sup> August   | Altrincham, Cheshire | 3 Days   | £779.95 |
| Foundation Version 3   | 8 <sup>th</sup> -10 <sup>th</sup> September | London               | 3 Days   | £804.95 |
| Foundation Version 3   | 20 <sup>th</sup> -22 <sup>nd</sup> October  | Altrincham, Cheshire | 3 Days   | £779.95 |

**NOTE: Fees for Service Management Foundation include itsMF pocket guide. All fees shown are exclusive of Examination fees and VAT**



| <b>Course Title</b>                                      | <b>Date(s)</b>             | <b>Venue</b> | <b>Duration</b> | <b>Cost</b> |
|--|----------------------------|--------------|-----------------|-------------|
| <b>ITIL Foundation<br/>Version 3 Bridging<br/>Course</b> |                            |              |                 |             |
| Bridging   | 19 <sup>th</sup> June      | London       | 1 Day           | £260.00     |
| Bridging   | 3 <sup>rd</sup> July       | Cheshire     | 1 Day           | £260.00     |
| Bridging   | 21 <sup>st</sup> August    | Cheshire     | 1 Day           | £260.00     |
| Bridging   | 11 <sup>th</sup> September | London       | 1 Day           | £260.00     |
| Bridging   | 23 <sup>rd</sup> October   | Cheshire     | 1 Day           | £260.00     |

For more information contact the MCW Group Training Sales Team on:  
Kate 01978 340372, Karen 01978 340353 or Gary 01978 340366

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|------------------------------------|--|----------|----------|---------|
| <b>ITIL Practitioner Courses</b>   |  |          |          |         |
| Service Desk & Incident Management | 19 <sup>th</sup> -21 <sup>st</sup> May       | London   | 3 Days   | £915.00 |
| Problem Management                 | 2 <sup>nd</sup> -4 <sup>th</sup> June        | Cheshire | 3 Days   | £915.00 |
| Problem Management                 | 14 <sup>th</sup> -16 <sup>th</sup> July      | London   | 3 Days   | £915.00 |
| Service Desk & Incident Management | 29 <sup>th</sup> -31 <sup>st</sup> July      | Cheshire | 3 Days   | £915.00 |
| Problem Management                 | 22 <sup>nd</sup> -24 <sup>th</sup> September | Cheshire | 3 Days   | £915.00 |
| Problem Management                 | 6 <sup>th</sup> -8 <sup>th</sup> October     | London   | 3 Days   | £915.00 |