

# ITIL

## ITIL<sup>®</sup> PUBLIC SCHEDULE 2011

Course Title	Date	Location	Duration	Cost
<b>ITIL Foundation</b>				
ITIL Foundation	2 <sup>nd</sup> – 4 <sup>th</sup> March 2011	Manchester	3 days	£840
ITIL Foundation	22 <sup>nd</sup> – 24 <sup>th</sup> March 2011	Maidenhead	3 days	£840
ITIL Foundation	28-30 March 2011	London	3 days	£895
ITIL Foundation	30 <sup>th</sup> March – 1 <sup>st</sup> April 2011	Leeds	3 days	£840
ITIL Foundation	30 <sup>th</sup> March – 1 <sup>st</sup> April 2011	Manchester	3 days	£840
ITIL Foundation	4 <sup>th</sup> – 6 <sup>th</sup> April 2011	Warwick	3 days	£840
ITIL Foundation	18-20 April 2011	London	3 days	£895
ITIL Foundation	18 <sup>th</sup> – 20 <sup>th</sup> April 2011	Manchester	3 day	£840
ITIL Foundation	19 <sup>th</sup> – 21 <sup>st</sup> April 2011	Maidenhead	3 days	£840
ITIL Foundation	27 <sup>th</sup> – 29 <sup>th</sup> April 2011	Manchester	3 days	£840
ITIL Foundation	17 <sup>th</sup> – 19 <sup>th</sup> May 2011	Maidenhead	3 days	£840
ITIL Foundation	23-25 May 2011	London		£895
ITIL Foundation	25 <sup>th</sup> – 27 <sup>th</sup> May 2011	Leeds	3 days	£840
ITIL Foundation	25 <sup>th</sup> – 27 <sup>th</sup> May 2011	Manchester	3 days	£840
ITIL Foundation	7 <sup>th</sup> – 9 <sup>th</sup> June 2011	Maidenhead	3 days	£840
ITIL Foundation	13-15 June 2011	London	3 days	£895
ITIL Foundation	22 <sup>nd</sup> – 24 <sup>th</sup> June 2011	Manchester	3 days	£840
ITIL Foundation	18-20 July 2011	London	3 days	£895
ITIL Foundation	20 <sup>th</sup> – 22 <sup>nd</sup> July 2011	Manchester	3 days	£840
ITIL Foundation	26 <sup>th</sup> – 28 <sup>th</sup> July 2011	Maidenhead	3 days	£840
ITIL Foundation	17 <sup>th</sup> – 19 <sup>th</sup> August 2011	Manchester	3 days	£840
ITIL Foundation	22-24 August 2011	London	3 days	£895



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ITIL Foundation	6 <sup>th</sup> – 8 <sup>th</sup> September 2011	Maidenhead	3 days	£840
ITIL Foundation	14 <sup>th</sup> – 16 <sup>th</sup> September 2011	Manchester	3 days	£840
ITIL Foundation	19-21 September 2011	London	3 days	£895
ITIL Foundation	17-19 October 2011	London	3 days	£895
ITIL Foundation	23-25 November 2011	London	3 days	£895
ITIL Foundation	5-7 December 2011	London	3 days	£895
<b>ITIL<sup>®</sup> Intermediate Capability Modules</b>				
Planning, Protection & Optimisation	14 <sup>th</sup> – 18 <sup>th</sup> March	Manchester	5 days	£1300
Operational Support & Analysis	28 <sup>th</sup> March – 1 <sup>st</sup> April	Warwick	5 days	£1300
Operational Support & Analysis	4 <sup>th</sup> – 8 <sup>th</sup> April	Maidenhead	5 days	£1300
Operational Support & Analysis	4 <sup>th</sup> – 8 <sup>th</sup> April	Manchester	5 days	£1300
Release, Control & Validation	11 <sup>th</sup> – 15 <sup>th</sup> April	Manchester	5 days	£1300
Release, Control & Validation	11 <sup>th</sup> – 15 <sup>th</sup> April	Maidenhead	5 days	£1300
Service Offerings & Agreements	11 <sup>th</sup> – 15 <sup>th</sup> April	Warwick	5 days	£1300
Service Offerings & Agreements	9 <sup>th</sup> – 13 <sup>th</sup> May	Manchester	5 days	£1300
Planning, Protection & Optimisation	16 <sup>th</sup> – 20 <sup>th</sup> May	Manchester	5 days	£1300
Operational Support & Analysis	6 <sup>th</sup> – 10 <sup>th</sup> June	Manchester	5 days	£1300
Release, Control & Validation	20 <sup>th</sup> – 24 <sup>th</sup> June	Manchester	5 days	£1300
<b>ITIL<sup>®</sup> Intermediate Lifecycle Modules</b>				
Service Strategy	8 <sup>th</sup> – 11 <sup>th</sup> March	Haywood	4 days	£1200
Service Design	14 <sup>th</sup> – 17 <sup>th</sup> March	Warwick	4 days	£1200

Service Transition	28 <sup>th</sup> – 31 <sup>st</sup> March	Warwick	4 days	£1200
Service Operation	4 <sup>th</sup> – 7 <sup>th</sup> April	Warwick	4 days	£1200
Service Operation	12 <sup>th</sup> – 15 <sup>th</sup> April	Manchester	4 days	£1200
Service Transition	18 <sup>th</sup> – 21 <sup>st</sup> April	Manchester	4 days	£1200
Service Design	3 <sup>rd</sup> – 6 <sup>th</sup> May	Manchester	4 days	£1200
Service Strategy	10 <sup>th</sup> – 13 <sup>th</sup> May	Manchester	4 days	£1200
Service Operation	14 <sup>th</sup> – 17 <sup>th</sup> June	Manchester	4 days	£1200
Service Operation	14 <sup>th</sup> – 17 <sup>th</sup> June	Maidenhead	4 days	£1200
Service Transition	21 <sup>st</sup> – 24 <sup>th</sup> June	Manchester	4 days	£1200
Service Transition	21 <sup>st</sup> – 24 <sup>th</sup> June	Maidenhead	4 days	£1200
Continual Service Improvement	28 <sup>th</sup> June – 1 <sup>st</sup> July	Manchester	4 days	£1200
Continual Service Improvement	28 <sup>th</sup> June – 1 <sup>st</sup> July	Maidenhead	4 days	£1200

**Accredited ITIL® training is provided by NES AIM Academy and Sysop, ISEB Accredited Training Organisations.**

**Notes:**

- Above fees include exams as detailed below
- ITIL Foundation Exam £100
- ITIL Intermediate Exam £105
- Maximum 12 delegates per course.

**All fees are plus VAT.**



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